

Some FAQs about the end of Year 12

Why don't Year 12 students receive a report at the end of Semester Two? Year 12 students receive the Senior Education Profile (Senior Statement, Queensland Certificate of Education or Queensland Certificate of Individual Achievement) instead of the End of Semester Two report. This is their final results for Year 12. All information about results can be found at: <https://myqce.qcaa.qld.edu.au/assessment-and-results/2023-results-fags>

When and how will my final results be released? Final results and your Senior Education Profile (SEP) are available in your QCAA myQCE Student Portal Account from 9.00am on Friday 15 December 2023.

How do I access my QCAA myQCE Student Portal Account to see my results? Log into your QCAA myQCE Student Portal Account via the QCAA website: <https://myqce.qcaa.qld.edu.au/>

What if I cannot access or login to my QCAA myQCE Student Portal Account? You will need to contact QCAA by phone 3864 0299 or by email - ClientServices@qcaa.qld.edu.au. Office hours: Monday–Friday from 8:30 am to 4:30pm. Or visit <https://myqce.qcaa.qld.edu.au/home/contact-us>

What if I have questions about my QCE eligibility, results, or other queries? You will need to contact QCAA by phone 1800 804 991 or by email - myQCE@qcaa.qld.edu.au. Office hours: Monday–Friday from 8:30 am to 4:30pm. Or visit <https://myqce.qcaa.qld.edu.au/home/contact-us>

When will I receive my Senior Education Profile (SEP)? Year 12 subject results and the Senior Education Profile (SEP) will be available in your QCAA myQCE Student Portal Account at 9,00am on Friday 15 December. You will not receive a printed copy in the mail. You will be able to download your own copy of your Senior Education Profile documents as a PDF or print a copy yourself. Students who receive a QCIA will automatically receive a print copy of their Senior Education Profile (SEP) in the mail after Friday 15 December.

When will I receive my ATAR Score? The Australian Tertiary Admissions Rank (ATAR) will be released between 8am – 9am on Friday 15 December. To access your ATAR score you will need to have completed the ATAR Registration through the QTAC website to set up your ATAR Portal account. <https://www.qtac.edu.au/atar/>

How will I receive my ATAR Score? Online via your ATAR Portal account. You can also download and print a copy of your ATAR through your ATAR Portal account.

What if I have trouble accessing my ATAR Score? Go to Trouble Shooting: Access to the ATAR Portal, located at the bottom of the page: <https://www.qtac.edu.au/atar/> Or contact the dedicated student ATAR Hotline on: 1300 193 173 or email: atar@qtac.edu.au.

What do I do if I have not received my certificate from TAFE? TAFE Qld distribute qualification via mail. If you have not received your certificate, please call TAFE QLD on 1300 308 233.

Can I get help and advice about careers or my QTAC application during the holidays? Students and parents who need urgent advice during the summer break may contact the Pathways Coordinator, Mrs Liza O'Donnell at Liza_ODonnell@shalomcollege.com. This service is available for students and parents who need to discuss current QTAC applications, especially during the period Monday 20 November to Friday 8 December. This service is for parents and students in Years 12 who are seeking urgent advice. **Please be mindful of the QTAC cut-off dates for your child's chosen courses.** Please include your name, a brief outline of the query, a return telephone / mobile phone contact number and available contact times in the e-mail. Mrs O'Donnell will do her best to make contact via email as soon as possible.

Alternatively, QTAC has a dedicated enquiry service for Guidance Officers. Students can receive advice by contacting the QTAC Guidance Officer Hotline: (07) 3858 1299 or go.enquiries@qtac.edu.au.