

Some FAQs about the end of Year 12

Why don't Year 12 students receive a report at the end of Semester Two? Year 12 students receive the Student Education Profile (Senior Statement, Queensland Certificate of Education or Queensland Certificate of Individual Achievement) instead of the End of Semester Two report.

When and how will my final results be released? Final results for your Senior Education Profile are available in your QCAA Learning Account from 9 am on 19th December 2020.

How do I access my QCAA Learning Account to see my results? Log into your Learning Account through the QCAA Student Portal located at myqce.qcaa.qld.edu.au/.

What if I cannot access my Learning Account? You will need to contact QCAA on: myQCE@qcaa.qld.edu.au or phone 1800 804 991.

When will I receive my Student Education Profile? Year 12 subject results and the Senior Education Profile (SEP) will be available in student's QCAA Student Portal Learning Account from 9am on Saturday 19 December. You will not receive a printed copy in the mail. You will be able to download your Senior Education Profile documents as a PDF or print a copy. Students may request a print copy from QCAA. Requests received by 31 January 2021 will be posted during March 2021.

Students who receive a QCIA will automatically receive a print copy of their Senior Education Profile (SEP) in the mail after 19 December - they do not need to request a print copy via the Learning Account.

When will I receive my ATAR Score? The Australian Tertiary Admissions Rank (ATAR) will be released at 9am on Saturday 19 December. You will need to register with QTAC and set up an ATAR Portal account to access this information. <https://atar.qtac.edu.au/sessions/signin>

How will I receive my ATAR Score? Online via your ATAR Portal account or via email if you selected this option (do not use your school email account). You can also download and print a copy of your ATAR through your ATAR Portal account.

What if I have trouble accessing my ATAR Score? Go to *Trouble Shooting: Access to the ATAR Portal*, located at: <https://www.qtac.edu.au/atar/> Or contact the dedicated student ATAR Hotline on: 1300 193 173 or email: atar@qtac.edu.au.

What do I do if I have not received my certificate from TAFE? TAFE Qld distribute qualification via mail. If you have not received your certificate, please call TAFE QLD on 1300 308 233.

Can I get help and advice about careers or my QTAC application during the holidays? Students and parents who need urgent advice during the summer break may contact the Pathways Coordinator, Mrs Liza O'Donnell at Liza_ODonnell@shalomcollege.com. This service is available for students and parents who need to discuss current QTAC applications, especially during the period Monday 23 November to Friday 11 December 2020. This service is for parents and students in Years 12 who are seeking urgent advice. **Please be mindful of the QTAC cut-off dates for your child's chosen courses.**

Please include your name, a brief outline of the query, a return telephone / mobile phone contact number and available contact times in the e-mail. Mrs O'Donnell will do her best to make contact via email as soon as possible.

Alternatively, QTAC has a dedicated enquiry service for Guidance Officers. Students can receive advice by contacting the **QTAC Guidance Officer Hotline:** (07) 3858 1299 or go.enquiries@qtac.edu.au.